RETURNS AND EXCHANGE FORM

To obtain a refund or exchange, please fill out the form below and return with your items to the return address on the front of your parcel. Any returns without this form will not be accepted.

**Terms & Conditions – Please Read Before Returning.**

Please be aware that for a refund, your item(s) must be sent back within 14 days of the parcel being sent and must still have the sanitary strip inside the costume(s). Those received without the strip will not be granted a refund or exchange. Those received outside of the time period will not be offered a refund but will instead be offered an exchange or store credit. If the item(s) you would like to exchange yours for come to a lower amount – then we will give you back store credit to make your purchase. Please note **postage is non-refundable**. Refunds are processed on the first working day of each month. If you paid via Paypal – the money will go straight into your account. If you request store credit this will be sent to you straight away. If you paid via Stripe – our online card processing platform, the money should arrive back into your account within 5-10 working days. Please note that **sale items are non-refundable** (This does **not** include non-sale items bought with a discount code).

Please State your Order Number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Which item(s) are you returning?**

**Which are you applying for?**

Refund

Store Credit

Exchange

**If you ticked exchange – please let us know the item(s) you would like to exchange your order for.**

**Please let us know of any details as to why you are applying for this return or exchange.**